

Park and St Francis Surgery  
Patient Participation Group  
Full Meeting  
Held at St Francis Church Hall 9<sup>th</sup> November 2016 at 18.30

## **Minutes**

### **Present:**

Claire Parsonage (Chair & Secretary)  
Jan Blann (Vice- Chair)  
Dennis Pearce (Treasurer)  
Phil Waterton  
Dr Mark Rickenbach

There were approximately 63 other attendees.

### **Apologies for Absence:**

Sue Levesque (Practice Manager)  
Brian Saunders.

### **Welcome to the PPG:**

The Chair welcomed everyone to the meeting.

Our guest speaker was Nurse Kate Lockhart who gave a talk entitled 'Diabetes and Travel Advice'.

In answer to what topics attendees would like covered at future events, were:  
Nutrition, to cover the link with Diabetes, Blood pressure, IBS and other bowel problems.

### **Practice updates: Dr Mark Rickenbach**

The Practice has around 15,000 patients, with 50 staff. There are 11 GP's (8 of whom are part time) and 1 Trainee.

There are increasing demands on GP's time, a lack of NHS funding and a shortage of GP's in local areas. It was mentioned that the Practice gains an income from the giving of Flu jabs so it was important for this and for medical reasons that patients attended the surgery rather than a pharmacist for this.

Dr Rickenbach is trialling a pre consultation form, the completion of which will assist the GP with details of the main issues and make for a more focussed interview/assessment.

Frailty Clinic update - Dr Rickenbach gave us an update on the Vanguard project an intergrated care clinic based at Park Surgery. This will be held twice a month on a Wed pm. The GP will work alongside Community Health Nurses, Social and Mental Health Services with access to tests and charitable organisations. 2 % of the practice

patients are 'vulnerable', especially those with cancer, and they will be the initial focus.

The surgery is now offering a private podiatry clinic, details of which are on the website.

Research work is continuing and at present we are involved in Candid – looking at persistent cough and bowel problems to see if they are indicators of more serious problems.

We are looking at putting together a newsletter to go out on a regular basis. We would like Volunteers to help put it together, conduct interviews and write articles.

There are regular updates on issues on the Practice website and Facebook page.

The meeting closed at 19.30.

### **PPG Dates for 2017**

Committee Wed 11<sup>th</sup> January 16.30  
Full PPG Wed 15<sup>th</sup> February 18.30  
Committee Wed 22<sup>nd</sup> March 16.30  
AGM Wed 19<sup>th</sup> April 18.30